



## Department of Procurement Services

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160 South Hollywood Street · Room 126 · Memphis, TN 38112 · (901) 416-5376

### QUESTIONS AND ANSWERS

#### RFP 011325LP Districtwide Printers

1. Is this bid set aside for only Minority Women Owned businesses or all M/WBE businesses?  
**Answer: This bid is open to all vendors.**
2. Will MSCS accept printers manufactured by Lexmark?  
**Answer: All devices that meet specifications will be evaluated.**
3. Is Device 3, the Medium Laser Color All-in-one, the only device that needs the ability to scan and copy?  
**Answer: Yes**
4. Do any of the devices, excluding the 3D printer, need to support duplex printing?  
**Answer: Yes, all devices will need to support Duplex printing**
5. What is the minimum duty cycle required for each type of printer?  
**Answer: Large Monochrome – Minimum 250k, Medium Color – Minimum 50k, small monochrome – minimum 30k, Medium color AIO – Minimum 40k**
6. Do any of the printers need a hard disk drive (HDD) or solid-state drive (SSD) installed? If so, what is the minimum capacity that MSCS requires?  
**Answer: Not required**
7. Does Device 3, the Medium Laser Color All-in-one, need an automatic document feeder (ADF)?  
**Answer: Yes.**
8. Does MSCS require any of the devices, excluding the 3D printer, to hold a minimum number of sheets in their input trays?  
**Answer: Yes. Large Monochrome – Minimum 500 sheets, Medium Color – 300 sheets, small monochrome – minimum 250 sheets, medium color AIO – Minimum 250 sheets**
9. Does MSCS require any of the printers to have a minimum amount of memory?  
**Answer: Yes. Large Monochrome – Minimum 512mb, Medium Color – Minimum 1.25gb, small monochrome – minimum 256mg, Medium color AIO – Minimum 256mb**
10. Does MSCS require any of the printers to include a USB port?  
**Answer: Yes, all printers will need the ability to physically connect via USB.**

11. Do any of the printers, excluding the 3D printer, need to handle pages larger than legal-size paper?  
**Answer: Yes, 8x11, 8x14 and 11x17**
  
12. Does MSCS require a minimum build plate size or build volume for the 3D printer?  
**Answer: Yes, a minimum (8x8x8) but can exceed this size.**
  
13. Does MSCS require the 3D printer to use fused deposition modeling (FDM) or a different printing technology?  
**Answer: Yes, FDM is acceptable.**
  
14. Does MSCS require a specific nozzle size for the 3D printer?  
**Answer: A minimum of 0.4mm nozzle size but can be exceeded.**
  
15. Will MSCS provide any historical data as to how many printers per category are purchased within 1 year?  
**Answer: No**
  
16. Does MSCS have any historical data as to the anticipated print volume per printer?  
**Answer: No**
  
17. Will preference be given to certified MWBE vendors?  
**Answer: There was no MWBE goal set for this solicitation.**
  
18. For the Onsite Repair service, what is the expected response time for the vendor to arrive onsite for troubleshooting/repair?  
**Answer: minimum of 48 hours after the device has been submitted for warranty services.**

Thank you,

Procurement Services